

DHC Housing Choice Voucher Program*

2015 Waiting List Frequently Asked Questions

*Formally known as Section 8

WHAT IS THE HOUSING CHOICE VOUCHER PROGRAM?

The Housing Choice Voucher Program, formally known as Section 8, provides housing assistance for low-income families in the private rental market. Voucher holders select a unit from the private rental market and rental assistance is provided to make the market-rate housing affordable.

HOW DOES THE HOUSING CHOICE VOUCHER PROGRAM WORK?

Eligible families select a suitable rental unit. After passing a HQS inspection, DHC establishes a contract to make rental subsidy payment to the owner on the family's behalf. The family also pays a portion of the rent based on the household income.

HOW DO I GET A VOUCHER?

You must be selected from the DHC Waiting List and determined eligible.

The buying and selling of section 8 Vouchers is a federal crime.

Please do not provide your personal information or pay any money to anyone claiming to represent DHC. DHC does not charge or accept a fee for any service provided to our applicants, participants or landlords.

If you are approached by anyone who requests a fee for any service that DHC provides, that person is a scam artist and is not acting on behalf of DHC.

WHEN WILL THE 2015 DHC HCV WAITING LIST BE FINALIZED?

The DHC HCV Waiting List is finalized. DHC has placed 7,000 names on the waiting list using a lottery system. DHC notified all applicants of their status electronically on May



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DHC will provide a reasonable accommodation to a qualified individual with a disability by providing modifications, alterations or adaptation in policy, procedures, practices. Please advise us if you require a reasonable accommodation.

15th, 2015. If an email address was not available or current correspondence was sent by the U.S. Mail.

I DID NOT RECEIVE A NOTICE REGARDING MY STATUS ON THE WAITING LIST, WHO DO I CONTACT?

You may leave a message on 313-877-8689 and someone will get back to you within 72 hours or you may email your question to waitlist@dhcmi.org and DHC will respond directly. The notice should have reached your email inbox however please look in your junk email or spam email for correspondence regarding the waiting list.

MY APPLICATION WAS SELECTED IN THE LOTTERY. HOW DO I KNOW WHERE I AM ON THE WAITING LIST?

Being added to the waiting list does not mean that you will receive a voucher right away or that housing assistance is immediately available. You will not know and isn't possible to predict how long you will be on the waiting list before your application is selected. The waiting list is dynamic and selection is based off the level of available funding and the turnover rate of the HCV Program.

MY APPLICATION WAS NOT SELECTED IN THE LOTTERY. WHAT DOES THIS MEAN AND WHEN CAN I GET A VOUCHER?

Vouchers are only available through the DHC HCV Waiting list. To receive a voucher through DHC you will need to apply when the waiting list is open. If you are approached by someone advising you to purchase a DHC voucher – STOP, Vouchers are not for sale and selling of Vouchers is a crime.

WHEN WITH THE WAITING LIST BE OPENED?

DHC will open the waiting list once the 7,000 applicants have been served. Based on the level of program funding it is expected to take a few years to serve all 7,000 applicants. Please check the DHC website, www.dhcmi.org for announcements

I AM HOMELESS AND APPLIED TO THE WAITING LIST, WHY WASN'T I SELECTED?

There is no preference to the random lottery. 7,000 names were randomly selected from the pool of 41,000 applicants.



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MY ADULT CHILD WAS SELECTED FOR THE WAITING LIST, WILL I BE INCLUDED IN THE VOUCHER?

Eligibility is determined when the applicant is selected from the Waiting List however if you are not a member of the household at time of application it is unlikely you can be added to the voucher.

IF I HAVE APPLIED TO ONE HOUSING AGENCY’S WAITING LIST, MAY I APPLY TO ANOTHER OPEN WAITING LIST?

Yes. You may apply to more than one waiting list.

I HAVE A COPY OF MY PAPER APPLICATION TO PROVE I APPLIED AND WOULD LIKE INFORMATION ON MY STATUS?

DHC’s Waiting List activity was all electronic, there were no paper applications. If you submitted a paper application it was not processed and you did not make the Waiting list.

WHAT HAPPENS WHEN MY NAME REACHES THE TOP OF THE WAITING LIST?

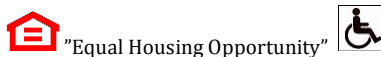
DHC will send you a letter by U.S. postal service requesting you complete the formal application process. Once the information is verified and your application is determined eligible, a voucher will be issued. If you do not respond to the letters your name will be removed from the waiting list. Only two attempts to contact you will be made.

WHAT HAPPENS IF MY NAME IS SELECTED FROM THE WAITING LIST AND I DID NOT RECEIVE MY ELIGIBILITY NOTICE AND MISSED MY APPOINTMENTS?

You will be given two opportunities to attend an eligibility briefing and/or the voucher briefing. If you miss these appointments, your name will automatically be withdrawn from the waiting list. You may reapply when the waiting list reopens.

WHEN AND HOW DO I CHANGE MY CONTACT INFORMATION WITH DHC?

The HCV Waiting List is used to contact all applicants and without accurate contact information you could lose the opportunity for housing assistance through the HCV Program. You are required to keep your contact information up-to-date and should advise DHC of any changes in a timely manner. If you have any changes to your name or contact information please visit the DHC website to download and complete an



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Applicant Information Change form. The form should be mailed to the DHC Customer Service Center, Attention: Section 8 Waitlist Update, 2211 Orleans, Detroit, MI 48207 or to waitlist@dhcmi.org. Please complete the form as instructed. DHC does not provide status updates or make changes to applicant information by phone.

MAY I APPEAL THE DECISION TO BE REMOVED FROM THE WAITING LIST IF I MISSED MY APPOINTMENTS?

No. There is no appeals process for the HCVP Waiting List. You may reapply when the waiting list reopens.



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